

Terms of use:

1. The value shown on the voucher will be deducted from the price of the purchase in the online store www.gonovesta.com, de.gonovesta.com or www.novesta.sk.
2. The gift voucher is non-refundable and cannot be partially or completely exchanged for cash. The value of a voucher cannot be divided into multiple purchases (the voucher can only be used for a single purchase).
3. In the case of goods for which a gift voucher has been applied, the amount will be refunded by means of a replacement electronic gift voucher when the goods are returned (in the event of withdrawal from the purchase contract or in the event of a legitimate claim).
4. If you purchase an electronic gift voucher, it will always be sent to the email address of the recipient you entered within 3 to 6 hours after the completion and payment of the purchase. Your obligation and responsibility is to indicate the correct email address for the delivery of gift vouchers. If it is not possible to deliver to the specified address, we reserve the right to suspend the delivery of gift vouchers. In case of incorrect data, we are not responsible for any failure or delay of the delivery. Therefore, please carefully check your entered data/information.
5. The voucher is valid for 1 year after purchase, after the expiry of the gift voucher it becomes invalid. No expiration date is allowed from the date of issue.
6. A gift voucher can only be used to purchase in e-shops www.gonovesta.com, de.gonovesta.com or www.novesta.sk.
7. Please visit our e-shops:
 - www.gonovesta.com/gift-voucher
 - de.gonovesta.com/geschenkgutschein
 - www.novesta.sk/darcekovy-poukazto get detailed information on how to proceed with a voucher when buying via e-shop. You can contact us either by phone at + 421 233 006 793 (Monday-Friday from 9:00 to 16:00) or send us an e-mail address: eshop@novesta.sk.
8. After using the code to pay the purchase on the www.gonovesta.com, de.gonovesta.com, or www.novesta.sk, the voucher becomes invalid.
9. The purchase of goods is governed by the valid terms and conditions of the company Topánky E-shop s.r.o.
10. This voucher is non-refundable and cannot be partially or completely exchanged for cash and is valid for only one transaction.
11. This voucher cannot be redeemed for the purpose of purchasing new gift vouchers.
12. Neither company Topánky E-shop s.r.o. nor Novesta is not responsible for gift vouchers that are subsequently lost, stolen or damaged after the voucher is sold. Treat your gift card as a cash. In the event of loss, theft or termination of the voucher, no amount can be refunded from the voucher.